

ID Cards for Traditional (Cigna) Plan Members:

Traditional PPO Plan

TPA Name: **CENTIVO**

Employer Name: **Traditional PPO, sponsored by Advanced Recovery Systems, LLC**

MEMBER INFO
SAMPLE CENTIVO
 Member ID: **ADVRS000007**

MEMBER COSTS

Primary Care:	\$30 copay
Specialist:	\$55 copay
Urgent Care:	\$60 copay
ER:	\$350 copay
Deductible:	\$1,500/\$3,000
Out-of-Network:	\$4,500/\$9,000
Out-of-Pocket Max:	\$5,000/\$10,000
Out-of-Network:	\$11,000/\$22,000

PLAN INFO
 Group ID: **ADVRS**
 Network: **CIGNA PPO**

NETWORK INFO

 Cigna PPO
 Shared Administration
 Benefits are not insured by Cigna or affiliates

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ID Number: **ADVRS000007**

Network Identifier: **CIGNA PPO**

Same # for Members & Providers: **888-391-7788**

Network Provider Search: **hcpdirectory.cigna.com**

SUPPORT
 Centivo Member Care: **888-391-7788**
 Centivo Member Portal: **my.centivo.com**
 Provider Support: **888-391-7788**
 Provider Locator Website: **hcpdirectory.cigna.com**

ELIGIBILITY
 To verify eligibility or check claims status, log in to availability.com and select **Centivo**.

PRE-CERTIFICATION
 Pre-certification is required for some services. Possession of this card or obtaining pre-certification does not guarantee coverage. Please see plan documents for all requirements.

OUTSIDE NETWORK AREA
AWAY FROM HOME CARE

MEDICAL CLAIMS SUBMISSIONS
 Providers file claims to Cigna
 Electronic Payer ID#: **62308**
 Mail to: **P.O. Box 188061, Chattanooga, TN 37422-8061**

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Claims Submission Address: **P.O. Box 188061, Chattanooga, TN 37422-8061**