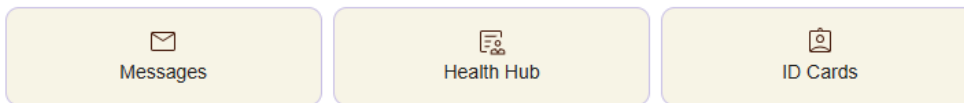


## Downloading a Temporary Centivo ID Card

In the event you need services before receiving your ID card in the mail, you can download/print a temporary ID from the Centivo website.

**Follow the steps below to download a copy of your ID:**

1. Go to [my.centivo.com](https://my.centivo.com)
2. First time? **Create an account** → use Group ID **ADVRS**
3. Login
4. Select the **ID Cards** button at the top



5. Download using the  at the top right

If it's been longer than three weeks since you completed your enrollment in ADP, call Centivo Member Care at (888) 391-7788 and request they reissue your ID.

**Reminder**, your prescription drug plan has not changed. You will continue to use your Express Scripts ID when filling a prescription.